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10/539,155	07/05/2006	John Tashereau	68916-2	2744
22504 7590 04/03/2007 DAVIS WRIGHT TREMAINE, LLP			EXAMINER	
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SHORTENED STATUTOR	Y PERIOD OF RESPONSE	MAIL DATE	DELIVERY MODE	
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Please find below and/or attached an Office communication concerning this application or proceeding.

If NO period for reply is specified above, the maximum statutory period will apply and will expire 6 MONTHS from the mailing date of this communication.

		Application No.	Applicant(s)	_			
Office Action Summary		10/539,155	TASHEREAU, JOHN				
		Examiner	Art Unit	_			
		Eunice Ng	2626				
Period fo	The MAILING DATE of this communicati or Reply	on appears on the cover sheet w	ith the correspondence address				
WHIC - Exte after - If NC - Failu Any	ORTENED STATUTORY PERIOD FOR DEVER IS LONGER, FROM THE MAILI nsions of time may be available under the provisions of 37 SIX (6) MONTHS from the mailing date of this communical period for reply is specified above, the maximum statutory re to reply within the set or extended period for reply will, by reply received by the Office later than three months after the patent term adjustment. See 37 CFR 1.704(b).	NG DATE OF THIS COMMUNI CFR 1.136(a). In no event, however, may a tion. period will apply and will expire SIX (6) MOI y statute, cause the application to become A	CATION. reply be timely filed NTHS from the mailing date of this communication. BANDONED (35 U.S.C. § 133).				
Status			•				
1)	Responsive to communication(s) filed or	1 .					
		This action is non-final.	·				
3)	Since this application is in condition for a	- allowance except for formal mat	ters, prosecution as to the merits is				
,	closed in accordance with the practice u	·	•				
Dispositi	on of Claims						
4)🛛	Claim(s) 1-9 is/are pending in the application	ation.					
•	4a) Of the above claim(s) is/are withdrawn from consideration.						
5)	Claim(s) is/are allowed.						
6)⊠	Claim(s) <u>1-9</u> is/are rejected.						
7)	Claim(s) is/are objected to.						
8)□	Claim(s) are subject to restriction	and/or election requirement.					
Applicati	on Papers						
9)	The specification is objected to by the Ex	aminer.	·				
· ·	The drawing(s) filed on is/are: a)[		by the Examiner.				
,—	Applicant may not request that any objection	•	•				
	Replacement drawing sheet(s) including the						
11)	The oath or declaration is objected to by	the Examiner. Note the attache	d Office Action or form PTO-152.				
Priority ι	ınder 35 U.S.C. § 119						
12)🛛	Acknowledgment is made of a claim for f	oreign priority under 35 U.S.C.	§ 119(a)-(d) or (f).				
a)	☑ All b)☐ Some * c)☐ None of:						
	1. Certified copies of the priority doc	uments have been received.					
	2. Certified copies of the priority documents have been received in Application No						
	3. Copies of the certified copies of the	e priority documents have beer	received in this National Stage				
•	application from the International I	Bureau (PCT Rule 17.2(a)).					
* 5	See the attached detailed Office action for	a list of the certified copies not	received.				
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Attachmen	• •						
	e of References Cited (PTO-892)		Summary (PTO-413)				
	e of Draftsperson's Patent Drawing Review (PTO-9 mation Disclosure Statement(s) (PTO/SB/08)		s)/Mail Date Informal Patent Application				
	Paper No(s)/Mail Date 6) Other:						

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## **DETAILED ACTION**

## Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (a) the invention was known or used by others in this country, or patented or described in a printed publication in this or a foreign country, before the invention thereof by the applicant for a patent.
- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- 2. <u>Claims 1-6</u> are rejected under 35 U.S.C. 102(a) as being anticipated by <u>Pershan et al.</u> ("Pershan"), US Patent 6,650,738.

Regarding claims 1 and 6, Pershan teaches a method of matching an utterance comprising a word to a record in a database using an automatic speech recognition system (col. 3, line 60 – col. 4, line 22 teaches "voice dialing...speaking either the name or a nickname...voice dialing record is maintained for each subscriber. Information relating to each party or individual who may be called...providing and updating the information...calling entry...nickname...telephone number"; col. 4, ll. 49-67, teaches "speech recognition model for each name and nickname...speech recognition models for names...generated from the text of the name"; and col. 5, ll. 1-46 teaches "subscriber to provide one or more speech samples of a name...optionally speaker dependent...generated speech recognition model") comprising:

forming a word list comprising a selection of words from said records in said database (col. 19, line 27 – col. 20, line 22, teaches "voice dialing information included in the subscriber's voice dialing record which the user may wish to modify, ad to, or delete...primary name and

nickname...one or more telephone numbers"; col. 21, ll. 1-17, teaches "third column lists the nickname"; col. 5, ll.23-35 teaches "text version of the spoken name is generated and used to populate the...name portion of the calling entry information"; see Figs. 13-14, Fig. 13 illustrates a name/nickname list which contains words from the entire set of words in the directory);

using the automated speech recognition system to determine the best possible matches of the word in said utterance to the words in said word list (col. 3, line 60 – col. 4, line 22, teaches "voice dialing...speaking either the name or a nickname...voice dialing record is maintained for each subscriber. Information relating to each party or individual who may be called...providing and updating the information...calling entry...nickname...telephone number"; col. 4, ll. 49-67, teaches "speech recognition model for each name and nickname...speech recognition models for names...generated from the text of the name"; col. 5, ll. 1-46, teaches "subscriber to provide one or more speech samples of a name...optionally speaker dependent...generated speech recognition model");

creating a grammar of records in said database that contain at least one of said best possible matches (col. 3, line 60 – col. 4, line 22, teaches "voice dialing...speaking either the name or a nickname...voice dialing record is maintained for each subscriber. Information relating to each party or individual who may be called...providing and updating the information...calling entry...name...telephone number"; col. 4, ll. 49-67, teaches "speech recognition model for each name and nickname...speech recognition models for names...generated from the text of the name"; col. 5, ll. 1-46, teaches "subscriber to provide one or more speech samples of a name...optionally speaker dependent...generated speech recognition model"; Figs. 13-14, the combined entity of the directory and the speech recognition models for each of the names implements a grammar since a collection of models serves as a

speech recognition grammar, and the records/entries themselves are also part of the entity made of the models and the directory); and

using the automated speech recognition system to match said utterance to a record within said grammar (col. 6, ll. 17-45, teaches "recognizing a name...Dialing John Smith...'John Smith' is the recognized name"; col. 13, ll. 49-65, teaches "speech recognition circuits...used during voice dialing operations to detect names in a voice dialing directory").

Regarding claim 2, Pershan teaches wherein said database is a directory (see col. 13, ll. 49-65, "directory").

Regarding claim 3, Pershan teaches wherein said record is a listing (see col. 3, line 60 – col. 4, line 22, "calling entry"; and Figs. 13-14).

Regarding claim 4, Pershan teaches wherein the word list includes transformations of said selection of words (col. 21, ll. 37-55, "name 'JOHN DOE' and the nick-name 'JOHHNNY D'; col. 3, line 60 – col. 4, line 22, "name or nickname"; col. 21, ll. 1-17, "third column lists the nickname," the nickname is a transformation of the name; Figs. 13-14).

Regarding claim 5, Pershan teaches wherein the utterance is obtained by asking questions of a user (col. 26, ll. 46-50, teaches "requests the name to be dialed"; col. 27, line 54 – col. 28, line 7, "would you like to place another call"; a request to place another call followed by a "Yes" eventually results in a name/utterance being entered by the user).

3. <u>Claim 9</u> is rejected under 35 U.S.C. 102(a) as being anticipated by <u>Woods et al.</u> ("Woods"), US Patent 6,510,417.

Woods teaches a method of providing directory assistance to a user comprising: receiving an utterance from a user and determining a listing in response to said utterance (col. 6,

II. 39-58, teaches "voice portal...automatic speech recognition...accepting user input whenever possible"; col. 2, II. 16-37, "voice access...database...information regarding users"; col. 27, II. 1-35, "voice portal...speech recognition"; col. 10, II. 23-55, "sports domain...schedules...movies domain...list of limited choices...traffic...stocks"; col. 37, line 26 – col. 38, line 8, "movies subsystem...select options...movies at a theater, listings for a movie...requests the movie title from the user," selecting a theatre/movie title to retrieve information about the theatre/movie is accessing a theatre/movie directory, and the information about the movie/theatre constitutes a listing); and

providing an advertisement to said user before providing said listing to said user (col. 7, ll. 19-63, teaches "advertisements to be presented to the user during a communication session"; col. 32, ll. 18-29, "advertisement may be delivered when the user is preparing to enter the system to begin a new session," if the advertisement is delivered as the user enters the system then the user has not received the information/listing yet); wherein said user is not charged an additional fee for the directory assistance (col. 2, ll. 1-14, "free access," "free of charge").

4. <u>Claim 8</u> is rejected under 35 U.S.C. 102(b) as being anticipated by <u>Stanley et al.</u> ("Stanley"), US Patent 5,684,924.

Stanley teaches a method of automatic speech recognition comprising: receiving an utterance (col. 3, ll. 17-19, receiving input from microphone);

recording said utterance and attempting to recognize said utterance (col. 2, summary, "a core recognition program...compares an input utterance with a multiplicity of trained word models and generates scores for each of at least a portion of the models," records and attempts to recognize utterance); and

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if the recognition of said utterance is below a pre-set confidence level, adjusting the gain on said recording and re-recognizing said utterance (col. 2, summary, "includes a plurality of primary utility program modules which respond to user input to change system parameters, e.g. the gain"; col. 7, ll. 24-31, "the system is DEAF...gain is then adjusted").

#### Claim Rejections - 35 USC § 103

- 5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 6. <u>Claim 7</u> is rejected under 35 U.S.C. 103(a) as being unpatentable over <u>Pershan et al.</u> in view of <u>Lennig et al.</u> ("Lennig"), US Patent 5,479,488.

Pershan teaches a method of providing a listing to a user comprising: establishing communications with a user (col. 3, line 60 – col. 4, line 22 teaches "voice dialing...speaking either the name or a nickname...voice dialing record is maintained for each subscriber.

Information relating to each party or individual who may be called...providing and updating the information...calling entry...nickname...telephone number"; col. 4, ll. 49-67, teaches "speech recognition model for each name and nickname...speech recognition models for names...generated from the text of the name"; and col. 5, ll. 1-46 teaches "subscriber to provide one or more speech samples of a name...optionally speaker dependent...generated speech recognition model"); and

asking questions of said user, and obtaining answers therefor (col. 26, ll. 46-50, teaches "requests the name to be dialed"; col. 27, line 54 – col. 28, line 7, "would you like to place another call"; a request to place another call followed by a "Yes" eventually results in a name/utterance being entered by the user).

Pershan fails to teach, but Lennig teaches: by using said answers, determining if an automated speech recognition system can determine the listing; using an operator to provide said listing if it is determined said automated speech recognition system cannot determine the listing; and if said automated speech recognition system can determine said listing, having said automated speech recognition system do so (col. 7, ll. 25-47, "cannot be recognized...hands off to a human operator...If the unit recognizes...main number").

It would have been obvious for one of ordinary skill in the art at the time the invention was made to modify the teaching elements of Pershan with Lennig in order to provide an alternative method to clarify the caller's request when the recognizer cannot understand the user, as described by Lennig (col. 7, 1l. 25-29).

#### Conclusion

7. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure:

Vysotsky *et al.* (US Patent 5,719,921) teaches methods and apparatus for activating telephone services in response to speech.

Ladd *et al.* (US Patent 6,493,671) teaches voice access to Internet, yellow pages, address data, movies, concerts, among others.

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8. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Eunice Ng whose telephone number is 571-272-2854. The examiner can normally be reached on Monday through Friday, 8:30 a.m. - 5:00 p.m.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, David Hudspeth can be reached on 571-272-7843. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

EN 3/30/07

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PRIMARY EXAMINER